# Student Housing Industry Compensation Update 

Annual survey appears to show pandemic had some impact on compensation trends.
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#### Abstract

Over the summer Specialty Consultants Inc. (SCI) sent an e-mail invitation and a link to an online survey form to over 500 senior executives at student housing firms requesting 2020 salary and incentive information for their companies. Additionally, the survey was sent to approximately 3,500 professionals representing a cross-section of the positions covered in the survey. The survey was also open to readers of StudentHousingBusiness.com via a banner advertisement and participation was also encouraged through sponsored posts on LinkedIn. The resulting information was compiled and analyzed to produce a statistical abstract of annual cash compensation categorized by company size (number of beds owned/operated).

With the onset of the global COVID-19 pandemic in early 2020, the student housing industry seemed poised for massive disruption. The property type was frequently grouped with office, retail, and hospitality on the list of asset classes from which institutional investment would flee, and many real estate pundits forecasted that the sector would fall victim


to the pandemic's impact and enter a period of decline. While that clearly didn't happen, there was enough justifiable apprehension in the industry for its players to join in what has become nicknamed "The Great Pause." Compensation seems to have been one of the areas that went into a holding pattern, with our survey showing an overall lateral slide in year-toyear pay.
Although it's too early to draw any firm conclusions regarding trends, there are some dynamics in the overall real estate industry that may be reflected in this year's survey data. The pandemic triggered a wave of retirements among Baby Boomers, and in our search practice we have seen an increase in the departures of senior level executives (particularly those in finance and administration). As these long-tenured incumbents exit, they are often replaced through the promotion of junior (and lower paid) internal candidates. This might account for the decrease in compensation across all categories in the chief financial officer and vice president of finance positions.

| > 7,500 Beds | Base Salary |  |  |  | Bonus |  |  |  | Total Compensation |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Low | High | Mean | Median | Low | High | Mean | Median | Low | High | Mean | Median |
| Chief Executive Officer | 100,000 | 1,800,000 | 415,200 | 300,000 | 0 | 956,300 | 275,700 | 115,400 | 150,000 | 2,350,000 | 690,900 | 400,000 |
| Chief Operating Officer/VP of Operations | 100,000 | 860,000 | 247,100 | 217,000 | 0 | 600,000 | 128,500 | 90,000 | 110,000 | 1,260,000 | 375,600 | 300,000 |
| Chief Financial Officer/VP of Finance | 89,000 | 445,600 | 242,400 | 225,000 | 0 | 600,000 | 113,900 | 68,000 | 103,000 | 1,045,600 | 357,000 | 284,000 |
| VP/Director of Human Resources | 68,000 | 240,000 | 150,600 | 150,000 | 0 | 110,000 | 45,300 | 25,000 | 82,400 | 280,000 | 195,900 | 210,000 |
| Regional VP/VP of Property Management | 70,000 | 205,000 | 142,400 | 145,200 | 0 | 180,000 | 37,700 | 27,500 | 75,000 | 330,000 | 180,000 | 177,000 |
| Regional Property Manager | 45,000 | 127,700 | 94,200 | 97,900 | 0 | 97,000 | 22,400 | 9,900 | 50,000 | 194,000 | 116,600 | 116,200 |
| Property Manager | 40,000 | 123,000 | 66,500 | 66,400 | 0 | 42,000 | 11,400 | 9,500 | 41,200 | 163,000 | 77,900 | 72,600 |
| VP/Director of Marketing/Leasing | 45,000 | 300,000 | 128,000 | 116,700 | 0 | 250,000 | 30,500 | 20,000 | 45,000 | 450,000 | 158,500 | 147,700 |
| Marketing/Leasing Manager | 35,000 | 70,000 | 50,200 | 50,000 | 0 | 30,000 | 9,200 | 7,500 | 35,000 | 98,000 | 59,400 | 55,000 |
| VP/Director of Acquisitions | 95,000 | 466,700 | 192,800 | 174,100 | 0 | 600,000 | 145,000 | 83,400 | 123,600 | 1,066,700 | 337,800 | 260,000 |
| Acquisitions Associate/Analyst | 53,000 | 110,000 | 77,800 | 75,000 | 0 | 75,000 | 20,300 | 15,000 | 63,600 | 185,000 | 98,100 | 86,000 |
| VP/Director of Asset Management | 84,000 | 348,000 | 187,200 | 200,000 | 0 | 278,400 | 73,700 | 54,200 | 93,000 | 626,400 | 260,800 | 260,000 |
| Asset Manager | 58,000 | 125,000 | 93,400 | 90,000 | 0 | 120,000 | 26,500 | 20,000 | 74,200 | 229,000 | 119,900 | 116,000 |
| VP/Director of Development | 88,000 | 310,000 | 170,500 | 158,000 | 0 | 300,000 | 68,300 | 46,500 | 103,000 | 610,000 | 238,800 | 244,100 |
| Development Manager | 67,500 | 138,000 | 104,200 | 105,000 | 0 | 250,000 | 29,300 | 15,500 | 74,300 | 375,000 | 133,500 | 130,000 |
| VP/Director of Construction | 110,000 | 220,000 | 184,500 | 195,700 | 0 | 210,000 | 47,100 | 43,300 | 110,000 | 410,000 | 231,600 | 238,500 |
| Construction Manager | 50,000 | 142,000 | 104,000 | 100,000 | 0 | 25,000 | 13,700 | 15,000 | 55,000 | 167,000 | 117,600 | 120,000 |

SALARY SURVEY

| 2,500-7,500 Beds | Base Salary |  |  |  | Bonus |  |  |  | Total Compensation |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Low | High | Mean | Median | Low | High | Mean | Median | Low | High | Mean | Median |
| Chief Executive Officer | 72,000 | 300,000 | 227,100 | 236,900 | 0 | 375,000 | 75,400 | 72,100 | 72,000 | 632,500 | 301,600 | 305,400 |
| Chief Operating Officer/VP of Operations | 85,000 | 300,000 | 174,100 | 177,500 | 0 | 110,000 | 37,800 | 30,000 | 90,600 | 385,000 | 207,200 | 203,900 |
| Chief Financial Officer/VP of Finance | 72,000 | 260,000 | 162,900 | 140,000 | 0 | 128,800 | 28,400 | 10,000 | 72,000 | 365,700 | 183,200 | 144,200 |
| VP/Director of Human Resources | 60,000 | 160,000 | 109,300 | 123,600 | 0 | 30,000 | 11,600 | 15,000 | 65,000 | 180,000 | 120,300 | 139,100 |
| Regional VP/VP of Property Management | 75,000 | 171,000 | 134,700 | 141,600 | 0 | 72,000 | 22,300 | 21,800 | 99,000 | 222,500 | 156,900 | 160,900 |
| Regional Property Manager | 55,000 | 150,000 | 89,600 | 85,800 | 0 | 40,000 | 12,700 | 10,300 | 55,000 | 150,000 | 102,200 | 96,400 |
| Property Manager | 40,000 | 92,700 | 63,400 | 63,000 | 0 | 20,600 | 7,600 | 8,000 | 45,000 | 99,400 | 71,000 | 70,700 |
| VP/Director of Marketing/Leasing | 56,000 | 226,000 | 111,900 | 118,600 | 0 | 62,000 | 16,400 | 16,200 | 66,000 | 228,000 | 128,000 | 137,500 |
| Marketing/Leasing Manager | 35,000 | 60,000 | 46,000 | 42,000 | 0 | 10,000 | 2,500 | 1,000 | 36,000 | 70,000 | 48,600 | 45,000 |
| VP/Director of Acquisitions | 96,000 | 275,000 | 176,500 | 183,300 | 0 | 300,000 | 67,000 | 33,000 | 96,000 | 575,000 | 243,600 | 221,500 |
| Acquisitions Associate/Analyst | 49,000 | 150,000 | 84,800 | 83,600 | 0 | 120,000 | 21,400 | 17,500 | 50,000 | 220,000 | 109,700 | 106,100 |
| VP/Director of Asset Management | 113,300 | 280,000 | 192,400 | 167,000 | 0 | 52,000 | 27,900 | 30,500 | 128,800 | 320,000 | 220,300 | 206,200 |
| Asset Manager | 85,000 | 140,000 | 119,300 | 119,500 | 0 | 88,000 | 33,600 | 27,000 | 95,000 | 218,000 | 152,900 | 141,100 |
| VP/Director of Development | 95,000 | 255,000 | 182,700 | 200,000 | 0 | 164,800 | 80,700 | 91,700 | 130,000 | 384,800 | 263,400 | 300,000 |
| Development Manager | 82,000 | 190,000 | 118,800 | 120,000 | 0 | 28,000 | 16,700 | 20,000 | 102,000 | 215,000 | 136,200 | 142,000 |
| VP/Director of Construction | 89,000 | 255,000 | 177,900 | 185,400 | 0 | 120,000 | 37,000 | 25,800 | 135,000 | 275,000 | 210,900 | 211,200 |
| Construction Manager | 55,000 | 128,000 | 101,300 | 97,900 | 0 | 26,800 | 13,400 | 14,300 | 55,000 | 147,000 | 114,800 | 110,750 |


| < 2,500 Beds | Base Salary |  |  |  | Bonus |  |  |  | Total Compensation |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Low | High | Mean | Median | Low | High | Mean | Median | Low | High | Mean | Median |
| Chief Executive Officer | 95,800 | 400,000 | 176,100 | 154,500 | 0 | 500,000 | 81,500 | 30,900 | 95,800 | 705,000 | 257,600 | 175,100 |
| Chief Operating Officer/VP of Operations | 118,500 | 200,900 | 180,800 | 185,400 | 0 | 77,300 | 35,600 | 29,900 | 152,400 | 262,700 | 216,500 | 203,400 |
| Chief Financial Officer/VP of Finance | 98,000 | 185,400 | 146,100 | 148,300 | 0 | 60,000 | 29,000 | 30,900 | 103,800 | 245,400 | 175,100 | 168,900 |
| VP/Director of Human Resources | 60,000 | 180,300 | 114,400 | 103,700 | 0 | 23,000 | 10,600 | 9,900 | 65,000 | 195,000 | 125,600 | 117,800 |
| Regional VP/VP of Property Management | 65,000 | 165,000 | 107,500 | 108,200 | 0 | 35,000 | 13,500 | 14,200 | 65,000 | 200,000 | 121,000 | 122,000 |
| Regional Property Manager | 74,200 | 120,000 | 92,600 | 89,200 | 0 | 27,000 | 12,100 | 12,900 | 81,900 | 120,000 | 105,600 | 107,600 |
| Property Manager | 35,000 | 84,000 | 61,700 | 62,700 | 0 | 15,500 | 7,500 | 6,900 | 37,100 | 94,000 | 68,900 | 66,400 |
| VP/Director of Marketing/Leasing | 61,800 | 120,000 | 93,600 | 91,700 | 0 | 28,000 | 13,400 | 14,500 | 61,800 | 135,000 | 107,000 | 110,200 |
| Marketing/Leasing Manager | 34,000 | 55,000 | 39,400 | 38,000 | 0 | 20,000 | 4,500 | 1,200 | 35,200 | 68,000 | 44,000 | 42,000 |
| VP/Director of Acquisitions | 120,000 | 300,000 | 189,000 | 185,400 | 0 | 75,000 | 37,800 | 45,000 | 128,800 | 350,000 | 227,200 | 225,300 |
| Acquisitions Associate/Analyst | 50,000 | 112,000 | 74,900 | 72,600 | 0 | 58,000 | 19,500 | 16,200 | 56,100 | 142,000 | 94,400 | 96,200 |
| VP/Director of Asset Management | 92,700 | 275,000 | 184,500 | 195,000 | 0 | 90,000 | 38,400 | 30,000 | 108,200 | 320,000 | 223,000 | 239,500 |
| Asset Manager | 49,400 | 122,700 | 89,500 | 92,700 | 0 | 51,500 | 23,600 | 15,500 | 61,800 | 160,000 | 113,100 | 116,400 |
| VP/Director of Development | 75,000 | 242,100 | 136,500 | 147,200 | 0 | 89,000 | 30,800 | 25,000 | 90,400 | 331,100 | 168,000 | 171,000 |
| Development Manager | 55,000 | 138,000 | 106,900 | 120,500 | 0 | 28,000 | 17,400 | 20,000 | 65,000 | 159,700 | 122,800 | 141,100 |
| VP/Director of Construction | 90,000 | 266,000 | 155,100 | 150,000 | 0 | 36,000 | 19,200 | 18,800 | 95,000 | 302,000 | 175,600 | 175,000 |
| Construction Manager | 60,000 | 125,000 | 98,100 | 101,800 | 0 | 18,000 | 7,700 | 8,900 | 66,000 | 135,000 | 106,500 | 113,200 |



